Katapult

Provide your customers a path to ownership Ensuring financing options for all types of customers including customers with good credit, evolving credit, and even no credit history is key to making sure you are serving everyone and not missing a potential sale, **Orlando Zayas**, CEO of Katapult, a point-of-sale solutions platform.

Consumers need options now more than ever to get the products they need.

Read the full article



Katapult Products



KEY TYPICAL LEASE TERMS

Our lease-to-own product offers customers with no or poor access to credit a flexible way to obtain alternative to purchase durable goods

Element	Amount	Rationale	
Initial Fee	Variable	 Supports ability to pay Captures payment method 	
Payment Terms	10, 12, 18 months	Maintains Target Payment Amount	7-month average
Lease Multiple	2.0 - 2.5	 Comparable to credit card minimum payment 	
Early Payment	90 days at 5%	• Competitive Alternative To Credit	Used by 17%
Payment Dates	Customer chooses payment dates	 Customized customer experience Enhances ability to pay 	
Lease Amount	\$300 to \$3,500	• Enables Most Merchant Transactions	\$1,762 average approval
Late Fee	None	Cost transparency	approval

Kataput Mo Credit Required

Katapult is the leading omnichannel point-of-sale platform providing solutions for retailers and consumers.

Our cutting-edge technology integrates seamlessly with online platforms, enabling our merchant partners to expand their customer base, increase transactions, and grow revenue.

Attract new customers

MASSIVE SEGMENT OF ESSENTIAL CONSUMER SPEND

\$40-50 Billion⁴

E-commerce durable goods market opportunity targeting an underserved population

Katapult gives merchants access to the no credit and subprime markets

DURABLE GOODS E-COMMERCE MARKET¹

~\$180B ~\$180B 2020E 2023E

UNDERSERVED CONSUMERS NEED "LEASE-TO-OWN" OPTIONS

38%² of U.S. consumers underserved by prime credit products

67% of those with a FICO score <700 need an alternative to financing options and pay over time options

1. Wall Street equity research, June 2020. Includes Home & Furniture, Electronics, and Automotive categories.

- 2. Federal Reserve Bank of New York, Unequal Access to Credit: The Hidden Impact of Credit Constraints, September 2019; 10.5% of US adult population does not have credit and 30.5% of the formal credit economy (89.5% of adult population) have subprime credit; 97 million consumers with non non-prime credit out of adult population of 252 million.
- 3. FDIC National Survey of Unbanked and Underbanked Households, 2017.

4. Calculated by multiplying ~\$180 billion market for online retail across electronics, furniture, appliances and other durables (Wall Street research, June 2020) by 38% of the US consumers underserved by prime credit products (see footnote 1) by 67% of those with FICO <700 need pay-over-time financing option (see footnote 2).

5. Based on 2020E originations.



of 2020E duraable goods e-commerce market currently captured by Katapult⁵

<1%

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Consumer Benefits

Visualizing Katapult's Customer Experience: Application

- No late fees, EVER
- A 60-second application process with approvals in less than 5 seconds
- Access to hundreds of retailers via our store locator
- Lease-to-own payment schedules tailored to the customer
- Transparent cost of ownership, no hidden fees or surprises
- Automatic life-cycle communications to keep customers informed
- Award-winning customer service representative





Visualizing Katapult's Customer Experience: Checkout



Retailer Benefits

• Customer-centric approach

o Ensures a 5 second application and approval process, transparent lease-to-own payment terms, tailored payment schedules, and award-winning customer service.

(Sert by Pepukanity V)

• Practically risk-free to retailers who offer Katapult solutions

 A robust decisioning team, with years of experience in the financial sector, can review and approve qualifying applicants for alternative financing options, resulting in higher AOV and increased customer loyalty

• Increased exposure to subprime customer segment through cross-promotional marketing

o Email campaigns to Katapult approved consumers drive an increase in additional transactions

• Store locator placement increases traffic to retailer sites

 Retailers see an average 30% increase in site traffic when listed in the featured section of the locator

• Inline checkout experience-customers stay on retailer sites

o in 2020, retailers saw year over year origination increases of 112%

Enhance your brand value

The customer service at Katapult has been nothing but spectacular! I have had/have several leases with them. I have asked for payment date changes, payment method changes, and general questions. The reps have been very helpful, respectful, and absolutely fantastic. **I wish they had more retailers who used Katapult.** Thanks to all the reps who have helped me.

"I wish all my financial apps were as fluid and user friendly as Katapult. They have figured out what others haven't: When the customer is catered to across all platforms, loyalty becomes organic. As a contractor, I have found Katapult's credit account integration with outlets to be second to none. I'm looking forward to seeing them partner with more suppliers and retailers as our economy grows out of this corona funk.





4.4 Star

Net Promoter Score



Repeat Customer Rate

45%





Our technology inspires financial possibility.

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